RELAY SERVICES' REIMBURSEMENT RATE, CONTRIBUTION FACTOR \& FUND SIZE HISTORY

| DATE |  | TRS* | cts | IPCTS | sts | STS OR | VRS ${ }^{\text {+4* }}$ | VRS Tier 1 min $0-50,000 \mathrm{~min}$ | VRS Tier 2 min 50,001-500,000 | VRS Tier 3 min $>500,000$ | IPRelay | FACTOR | FUND MIN <br> (M) | SIZE MAX <br> (M) | CUM. (M) | CONTRIBUTION BASE (B)** |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1993 | \$1.705 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00030 | \$25.5 | \$30.8 | \$30.8 |  |
|  | 1994 | \$1.705 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00030 | REQT | NET |  |  |
|  | 1995 | \$1.304 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00023 | \$24.8 | \$14.7 | \$45.5 |  |
|  | 1996 | \$1.379 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00033 | \$29.4 | \$28.5 | \$74.0 | \$86.4 |
|  | 1997 | \$1.217 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00058 | \$44.2 | \$53.2 | \$127.2 | \$92.2 |
|  | 1998 | \$1.168 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00039 | \$48.7 | \$40.2 | \$167.4 | \$103.5 |
|  | 1999 | \$1.179 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00038 | \$43.0 | \$38.0 | \$205.4 | \$100.0 |
|  | 1/00-6/00 | \$1.179 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00038 |  |  |  |  |
|  | 7100-12100 | \$1.282 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0.00073 | \$62.0 | \$58.6 | \$264.0 | \$80.5 |
| 10/00-06/01 |  |  |  |  | \$4.623 | N/A | \$5.539 |  |  |  |  | 0.00073 | \$58.6 |  |  |  |
| 07100-09100 |  | \$1.282 | N/A | N/A | N/A | N/A | \$5.143 | N/A | N/A | N/A | N/A | 0.00073 | \$58.6 |  |  |  |
| 1/01-6/01 |  | \$1.328 | N/A | N/A | N/A | N/A | \$5.539 | N/A | N/A | N/A | N/A | 0.00073 |  |  |  |  |
| 3/01-6/01 |  | \$1.328 | N/A | N/A | \$4.623 | N/A | \$5.539 | N/A | N/A | N/A | N/A | 0.00073 |  |  |  |  |
| 07101 |  | \$1.309 | N/A | N/A | \$2.620 | N/A | \$7.449 | N/A | N/A | N/A | N/A | 0.00073 | \$59.4 | \$59.0 | \$323.0 | \$81.3 |
| 8/01-6/02 |  | \$1.395 | N/A | N/A | \$2.469 | N/A | \$9.614 | N/A | N/A | N/A | N/A | 0.00073 |  |  |  |  |
| 4/22/102-6/02 |  | \$1.395 | N/A | N/A | \$2.469 | N/A | \$9.614 | N/A | N/A | N/A | \$1.395 | 0.00073 |  |  |  |  |
| 7102-6103 |  | \$1.528 | N/A | N/A | \$4.045 | N/A | \$17.044 | N/A | N/A | N/A | \$1.528 | 0.00080 | \$90.0 | \$64.0 | \$387.0 | \$79.9 |
| 7103-6/04 DA 03-2111 (6/30/03) |  | \$1.368 | N/A | N/A | \$2.445 | N/A | \$7.751 | N/A | N/A | N/A | \$1.368 | 0.00149 | \$115.5 | \$115.5 | \$502.5 | \$77.5 |
| 7/03-6/04 (2/04) FCC 04-137 (6/30/04) |  | \$1.368 | N/A | N/A | \$2.445 | N/A | \$7.751 | N/A | N/A | N/A | \$1.368 | 0.00220 | \$170.5 | \$170.5 | \$557.5 | \$77.5 |
| 7103-6/104 (7106) FCC 06-87 (7/12/106) |  | \$1.368 | N/A | N/A | \$2.445 | N/A | \$8.854 | N/A | N/A | N/A | \$1.368 | 0.00220 |  |  |  |  |
| 9/03-6/04 (6/04) FCC 04-137 (6/30/04) |  | \$1.368 | N/A | N/A | \$2.445 | N/A | \$8.854 | N/A | N/A | N/A | \$1.368 | 0.00220 | \$170.5 | \$170.5 | \$557.5 | \$77.5 |
| 7104-6/05 DA 04-1999 (6/30/04) |  | \$1.349 | N/A | N/A | \$1.440 | N/A | \$7.293 | N/A | N/A | N/A | \$1.349 | 0.00356 | \$289.4 | \$289.4 | \$846.9 | \$81.2 |
| 7104-6/05 DA 04-4063 (12/30004) |  | \$1.398 | N/A | N/A | \$1.596 | N/A | \$7.596 | N/A | N/A | N/A | \$1.398 | 0.00356 | \$289.4 | \$289.4 | \$846.9 | \$81.2 |
| 7105-6/06 FCC 05-135 (6/28/05) |  | \$1.440 | N/A | N/A | \$1.579 | N/A | \$6.644 | N/A | N/A | N/A | \$1.278 | 0.00564 | \$441.5 | \$441.5 | \$1,288.4 | \$78.2 |
| 07/06-06/07 DA 06-1345 (6/29/06) |  | \$1.291 | N/A | N/A | \$1.409 | N/A | \$6.644 | N/A | N/A | N/A | \$1.293 | 0.00535 | \$419.7 | \$419.7 | \$1,708.1 | \$78.5 |
| 07/07-06/08 DA 07-2904 (6/29/07) |  | \$1.291 | \$1.291 | \$1.293 | \$1.409 | N/A | \$6.644 | N/A | N/A | N/A | \$1.293 | 0.00720 | \$553.4 | \$553.4 | \$2,261.5 | \$76.8 |
| 4-07707-06/08 FCC 07-186 (11/19/07) |  | \$1.592 | \$1.629 | \$1.629 | \$2.723 | \$1.131 | N/A | \$6.770 | \$6.500 | \$6.300 | \$1.293 | 0.00720 | \$553.4 | \$553.4 | \$2,261.5 | \$76.8 |
| 07/07-06/08 FCC 08-303 (217108) |  | \$1.592 | \$1.629 | \$1.629 | \$2.723 | \$1.131 | N/A | \$6.770 | \$6.500 | \$6.300 | \$1.293 | 0.00819 | \$636.7 | \$636.7 | \$2,898.2 | \$77.7 |
| 07/08-06/09 FCC 08-176 (6/24/08) |  | \$1.5938 | \$1.6569 | \$1.6569 | \$2.7248 | \$1.131 | N/A | \$6.7362 | \$6.4675 | \$6.2685 | \$1.2865 | 0.01012 | \$805.5 | \$805.5 | \$3,703.7 | \$79.6 |
| 07/09-06/10 FCC 09-1451 (6/26/09) |  | \$1.8311 | \$1.6778 | \$1.6778 | \$2.9621 | \$1.131 | N/A | \$6.7025 | \$6.4352 | \$6.2372 | \$1.2801 | 0.01137 | \$891.0 | \$891.0 | \$4,594.7 | \$78.3 |
| 07/10-06/11 FCC 10-115 (6/28/10) |  | \$2.0256 | \$1.6951 | \$1.6951 | \$3.1566 | \$1.131 | N/A | \$6.2390 | \$6.2335 | \$5.0668 | \$1.2985 | 0.00585 | \$433.9 | \$433.9 | \$5,028.6 | \$74.1 |
| 07/11-06612 FCC 11-104 (6/30/11) |  | \$1.8611 | \$1.7630 | \$1.7630 | \$2.9921 | \$1.131 | N/A | \$6.2390 | \$6.2335 | \$5.0668 | \$1.2920 | 0.01058 | \$740.4 | \$740.4 |  | \$70.0 |
| 07112-06/13 DA 12-996 (6/26112) |  | \$2.0304 | \$1.7730 | \$1.7730 | \$3.1614 | \$1.131 | N/A | \$6.2390 | \$6.2335 | \$5.0668 | \$1.2855 | 0.01053 | \$711.4 | \$711.4 |  |  |
|  |  |  |  |  |  |  |  | VRS Tier 1 min $0-500,000 \mathrm{~min}$ | VRS Tier 2 min 500,001-1,000,000 | $\begin{gathered} \text { VRS Tier } 3 \mathrm{~min} \\ >1,000,000 \end{gathered}$ |  |  |  |  |  |  |
| 07113-12/13 DA 13-1483 (71113) |  | \$2.1647 | \$1.7877 | \$1.7877 | \$3.2957 | \$1.131 | N/A | \$5.9800 | \$4.8200 | \$4.8200 | \$1.0391 | 0.01484 | \$995.5 |  |  | \$67.1 |
| 07/13-08/13 DA 14-946 (6/30114) |  | \$2.1647 | \$1.7877 | \$1.7877 | \$3.2957 | \$1.131 | N/A | \$5.9800 | \$4.8200 | \$4.8200 | \$1.0607 | 0.01484 |  |  |  |  |
| 09/13-12/13 DA 13-1483 (71/13) |  | \$2.1647 | \$1.7877 | \$1.7877 | \$3.2957 | \$1.131 | N/A | \$5.9800 | \$4.8200 | \$4.8200 | \$1.0147 | 0.01484 |  |  |  |  |
| 01/14-06/14 DA 13-1483 (71/13) |  | \$2.1647 | \$1.7877 | \$1.7877 | \$3.2957 | \$1.131 | N/A | \$5.7500 | \$4.8200 | \$4.6300 | \$1.0147 |  |  |  |  |  |
| 07/14-12/14 DA 14-946 (6/30114) |  | \$2.1170 | \$1.8205 | \$1.8205 | \$3.2480 | \$1.131 | N/A | \$5.5200 | \$4.8200 | \$4.4400 | \$1.0309 | 0.01219 | \$793.2 |  |  | \$65.1 |
| 01/15-06/15 DA 14-946 (6/30/14) |  | \$2.1170 | \$1.8205 | \$1.8205 | \$3.2480 | \$1.131 | N/A | \$5.2900 | \$4.8200 | \$4.2500 | \$1.0309 | 0.01219 | \$793.2 |  |  | \$65.1 |

Includes captioned telephone VCO minutes, beginning 8/03 and ending 02/08.
** FCC July 1999 Order changed contribution base from gross to end-user revenues and changed fund period from April - March to July - June
m FCC July 2006 Order full retroactivity of the 2003-2004 VRS rate of $\$ 8.854$ back to July 2003
*** Rates effective with March 2008 minutes billed in April 2008
RELAYRATESHISTORY_revised_07_06_10.xds 7/13/2010
The highlighted portions indicate the retroactive rate adjustment per DA 14-946.

